COVID-19 UPDATE

April 29, 2020

To all family and community members:

As we move toward the month of May, we are beginning to see Governor Wolf slowly lift some of the restrictions in the state of Pennsylvania. While we are glad to see progress in this direction, the restrictions for our nursing facility will remain the same in accordance with the guidelines of the CDC and the Pennsylvania Department of Health.

We know that the past several weeks have been very difficult for our residents, our staff, and for you, and that family members are anxious to see their loved ones again. But we must continue to work together and focus on our main goal - keeping our residents healthy and safe.

With this in mind, The Village will continue with the following restrictions until further notice:

All visitation is restricted. We will not accept any drop-off items for our residents. This includes snack items and laundered clothes. All resident laundry will be done in-house until further notice. We cannot accept flower deliveries from the local flower shops due to the possibility of transmitting the virus.

Any mail that is received from the U.S. Postal Service will be received and processed in-house using the safety precautions already put into place.

There are opportunities for family members and friends to spend time with our residents via Skype or Facebook Messenger. And as always, we will assist with regular phone calls. Please contact our Activities Department to make arrangements at 814-793-2104 ext. 2212. In any end-of life situations, The Village will be in continuous contact with a resident's family.

We thank you for your patience and your prayers. The outpouring of love and support from our community has been an inspiration to all of us at The Village. We have received donations, gifts, and notes of encouragement that have truly brightened our days.

Please feel free to contact us with any questions or concerns - 814-793-2104.

Sincerely,

Kelly Steele Long-Term Care Administrator

